

# **Truck Hire**



# **Truck Hire Sydney**

DIG IT offers a range of tipper trucks for hire, which are ideal for removing rubbish, clearing demolition waste and unloading soil and aggregates in the Sydney region.

We offer professional advice and support for your project 24/7, with experienced and qualified operators who offer an affordable and efficient service.

# Why Choose DIG IT Truck Hire?

Our expanding fleet of modern steel-bodied trucks can match residential and commercial projects of all sizes. All our tipper trucks are licenced and fully serviced on a regular basis, to give you the highest quality and most reliable service. We use modern weight gauges to accurately measure the loads of each tipper truck and ensure they comply with government regulations, as well as electric tarps that cover the load so that our drivers do not have to manually cover, or uncover, the waste. Our tipper trucks also feature GPS tracking devices, which maximise the efficiency and automatically record materials that have been excavated and moved.

Our expert knowledge of Sydney means that we can dispose of your waste in the closest and fairest facilities, with recycling measures in place for bricks, concrete, soil and general rubbish.



# **Frequently Asked Questions**

### 1. What areas do you service?

DIG IT is based in Sydney, with our Head Office located in Mascot. We offer excavation services to residents and businesses in the Eastern Suburbs, Lower North Shore, Western Sydney and Greater Sydney areas. If you would like to find out if we service your local area, contact us with your location and the details of your excavation project.

### 2. Do you include a driver with the tipper truck hire?

We provide 'wet' truck hire only which means that an operator will always be provided with the hire of a truck.

### 3. How much notice do you need to start or cancel a project?

Our extensive fleet and Sydney location means we can usually offer tipper truck hire with 24 hours notice, depending on the availability of trucks and operators at the time of enquiry. If you need to cancel your truck hire, we require at least two hours notice otherwise travel fees will be charged.

### 4. What are your operating hours?

Operating times for machinery and sanctions will be outlined in the Development Application (DA) provided by your local council. Hours vary between councils, with some sites approved for work between 7am to 5pm and others from 9am to 4pm. We must adhere to the operating hours outlined in your DA otherwise council fines can apply.

#### 5. What is included in the hire fee?

Our tipper truck hire rates include a tipper truck and operator. Our quote is the price you will be asked to pay, unless you change the scope of your project or request extra work that was not in the original quote. We are happy to adjust the quote if there are changes to the project and will only commence work once you have agreed to the new price.

We offer a free site inspection before sending you our quote. This ensures that the right machinery and operator are matched to your project.

### 6. How long will the job take to complete?

This really depends on the size and scope of your project. We will provide an estimated competion date when you confirm your truck hire. Please note that there are sometimes unexpected delays, such as bad weather or rock in the ground, which can take longer to excavate and remove from the site. We can often work in the rain, but this depends on how wet the site is at the time of excavation.

Other factors that will affect completion time include traffic, school zones, the location of the job and its proximity to the tip. If your project is delayed for any reason, it will not affect your tip truck hire rates. Our focus is on completing the job quickly, safely and with the best possible results for our clients.

# **Frequently Asked Questions (Cont.)**

# 7. Are you insured?

We are comprehensively insured, fully licenced and qualified to complete your project. Although we take the greatest care to protect your property at all times, we understand accidents can happen and guarantee that we will repair any damage to your home or property caused by our work.

To provide you with additional peace of mind, we can conduct a 'Dial Before You Dig' check for underground pipes and cables on your property, as well as arrange for a technician to scan the area for other services that may impact your project.

# **Things To Consider Before Hiring A Tipper Truck**

### 1. Planing and approvals

The more you have prepared the site for excavation, the easier your project will be. Make sure the site is cleared before we arrive and have all work areas and services surveyed and marked out. We conduct a rigorous site preparation process and will need you to provide all building and site plans before we commence. You will need to ensure that your local council has approved a Development Application (DA) and that the proposed construction complies with all relevant building codes and legislation. It is important to check that you have Worker's Compensation and Public Liability Insurance before commencing work. Providing us with all relevant information before starting the project will help us deliver the best possible results.

### 2. Size and scope of your project

Understanding the size of your project will determine how many tip trucks you will need to hire and what size truck is best for your project. In the quoting process, we will consider what materials will be excavated from the site and the size of the demolition, to provide you with the best truck hire options for your needs.

### 3. Budget and timeframe

Budget and timing are two of the most important aspects of your project, so it is a good idea to know your limits before you begin. We cater for a range of budgets and can provide recommendations on methods to reduce the time it takes to complete your project.

### 4. Dial Before You Dig assessment

'Dial Before You Dig' is a national referral service that helps you understand where underground utilities such as cables and pipes lie beneath your property. This free service protects you from injury and ensures you do not damage any of Australia's essential services. Simply visit www.1100.com.au or call 1100 during business hours with the details of when and where you plan to dig. The service will provide you with the relevant cable and pipe information for your property.

# Things To Consider Before Hiring A Tipper Truck

## 5. Type of material being transported

Understanding the type of materials being transported will not only help you determine how long it will take to excavate, but also how much time is needed to load and transport the materials using the tip trucks.

Our team can do a visual inspection and provide you with recommendations based on our expert knowledge of the local area. For bigger sites, we can recommend a number of Geotechnical Engineers, who are qualified to drill holes over the building site and determine the type of materials that will be excavated.

# 6. Access to the job site

Many streets have weight limits, which are regulated by local council and can influence the size of the tip truck you hire. We have a number of small trucks that are lighter and can be used when there are concerns about the weight of our trucks on your street or driveway. You should ensure that there is adequate parking in your street and that your driveway is at least three metres wide, so the truck can park and gain access to your property.

It is also important to consider the impact of general traffic, school zones and peak-hour traffic on your project. We may need to work around particular times, which can delay the completion of your project.

#### 7. Waste removal

It is important to consider the type and amount of materials that will be removed from the site and where they will be disposed. This will impact the amount of time it takes to load waste onto the tipper truck and drive it to the waste facility.

Where possible, we try to source local facilities to dispose of waste. All timber is taken to a timber warehouse where it can be de-nailed, recycled and sold as second-hand wood. Concrete and brick is taken to recyclers to be used for drainage and turned into new concrete and road base. We can also remove debris such as soil, rock, earth, tree stumps and general solid waste, to make sure your site looks spic and span when we leave.